



Aviapartner give operations an overhaul by implementing the HERMES Cargo System

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A formidable presence in European ground handling services, Aviapartner's network covers 35 airports across Belgium, France, Germany, Italy and the Netherlands. After HERMES Logistics Technologies completion of an in-depth business analysis, Aviapartner's decision to install the HERMES system, the latest technology in ground handling, endorses their strategy and ensures future ambitions for process-driven quality remains abundantly clear.

With an initial implementation scheduled for the Amsterdam station, HERMES will provide Aviapartner with a wave of refreshed processes, embracing the need to supply customers with a consistent level of service and quality. In the coming months, key user training, system set-up and a parallel system roll-out is planned where HERMES cargo experts will be on hand to oversee the implementation of this significant milestone for this 45,000m² cargo warehouse.

Jacques Aendekerk, Vice President ICT of Aviapartner says ... "We are convinced that the combined cargo handling expertise within HERMES Logistics Technologies and Aviapartner Cargo Services will lead to an excellent solution that will allow us to perfectly monitor our operations, to maximise our efficiency and to provide the highest quality of services to our customers."

Aviapartner recognises their need to invest in a future-proof cargo handling solution, solidifying their customers' expectations, blending both reliability and a level of service that has seen Aviapartner awarded the IATA Safety Audit for Ground Operations (ISAGO) certification following the successful completion of a comprehensive audit of its Brussels Head office and 8 stations in its European handling network.

HERMES Logistics Technologies

Managing air cargo businesses for Airlines, Ground Handlers and Airports in more than 60 cargo terminals across five continents, HERMES Logistics Technologies develops and markets the HERMES real-time air cargo handling system, which supports terminals with cargo volumes varying from 20,000 to over 1,000,000 metric tons per year.

The HERMES System delivers for your customer and business, a complete and integrated solution encompassing all physical handling, documentation and messaging requirements: Real-Time Warehousing, Service Level Profiling/Monitoring, End-User Guidance, Tariff Profiling, Analysis, Audits and Reports.

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